

THE CREDIT SERVICE PACKAGES



CREDIT BASIC Credited every 14 days

CREDIT PLUS Credited daily

CREDIT PREMIUM Credited daily

Settlement, authorization and clearing system availability <ul style="list-style-type: none"> Unlimited access around the clock, 365 days a year. 	✓	✓	✓
Processing of electronic transactions Secure processing using your EFT/POS terminal and immediate automatic authorization around the clock.	✓	✓	✓
Processing of manual transactions <ul style="list-style-type: none"> Processing of properly completed sales slips. Manual processing with an imprinter in an emergency (e.g. in the event of technical malfunction). 	✓	✓	✓
Submissions in foreign currency (only for Visa and MasterCard) This option requires a terminal equipped with the appropriate technology.	✓	✓	✓
Crediting foreign currency (only for Visa and MasterCard) This option requires a terminal equipped with the appropriate technology.	For an additional charge	For an additional charge	✓
Credit notes You receive an electronic summary of all transactions performed using Visa, MasterCard and JCB.	For an additional charge	For an additional charge	✓
Free handling of credits If your customer withdraws from the purchase agreement, we handle credits without charging any processing fee.	For an additional charge	✓	✓
Free handling of chargebacks We look after your interests if the cardholder refuses payment.	For an additional charge	✓	✓
Authorizations above the authorization limit and coverage guarantee <ul style="list-style-type: none"> No authorization is needed for manual processing if the authorization limit stated in the contract is not exceeded. We guarantee coverage for all transactions within your authorization limit conducted according to the contract conditions. 	All transactions must be authorized	✓	✓
Free IVR authorization Voice computer available to authorize manual transactions.	✓	✓	✓
Free voice authorization Human operator available to authorize manual transactions.	For an additional charge	✓	✓
Telephone hotline Our telephone hotline is available to answer any questions you have regarding cash flows or contract.	For an additional charge	✓	✓
Premium phone number for special customer support		For an additional charge	✓
moneytracker.ch You can check the status of your credit on your personal account over the internet at any time.	For an additional charge	For an additional charge	✓
Current information Our regular customer magazine accept keeps you informed about interesting current topics from the world of electronic payment.	News@il with current topics	✓	✓
Acceptance contract and terminal rental in one When you conclude a credit card contract, we supply you with a secure ep2 terminal, including servicing, for an attractive monthly fee that is deducted directly from your credits.	Optional	Optional	Optional
Automatic foreign currency conversion with Dynamic Currency Conversion Dynamic Currency Conversion (DCC) automatically converts any purchase price into the currency used by your international customer. Right on your ep2 terminal, in an instant, and into any common currency by transaction Visa and MasterCard.	Optional	Optional	Optional